RP INFRASTRUCTURE

Complaints Register

Revision Date:
4 Dec 2025

Date	Issue Raised	From	Notes	Action	Status
19/11/2025	Neighbours	DPHI Compliance Officer - Gabriel Peters Shaw	Call to advise sensitive neighbour to the rear at 930-966 Mamre Road and requirement to be considerate.	RPI phoned neighbour to explain the staging of the civil works. Neighbour raised concerns of dust and noise. Explained that Lot 2 works will not be undertaken other than sediment basin, neighbour was less concerned about our works. Icon and Simmons to meet neighbour on 27/11/25	Closed
28/11/2025	Neighbours	253-267 Aldington Road, Kemps Creek	Call and text from neighbour to advise dust from the site was entering their property. Neighbour requested details of the PCA for the project.	Simmons were notifed ASAP and the following actions were undertaken: - Alerted site team and increased frequency of watercart dust suppression - Undertaken a toolbox talk on site today, 2/12/25 - Confirmed dust management measures are in accordance with the CAQMP BRS were notifed of the above actions on 2/12/25	Closed